

AUTOMATED TRASH & RECYCLING COLLECTION IS

STARTING - JANUARY 2012!



Q: What is this new Automated program?

A: The City has recently negotiated a long-term contract with “Allied Waste” (*our current contractor*) to provide an improved, curb-side “automated”, garbage and recycling collection program. Gone are the days of torn plastic garbage bags, beat-up old garbage cans, wet, soggy boxes, over-flowing recycling bins, blowing garbage all over the neighborhood, “critter assaults” in the middle of the night, and the like. The City will provide each resident with a trash and recycling cart for your use. (See details below.) These carts will be emptied by new, automated (mechanized) collection trucks that have mechanical arms which grab the cart, lift it, dump it into the truck, and return it to the curb-side all in a matter of seconds. This new program will be safer, cleaner, more efficient, and initially, provided at the same cost as your existing service.

Q: When and how will the new Automated program start? (START DATE: week of January 23, 2012)

A: The new trash cart and recycling cart will be delivered to the curb-side by your home sometime during the weeks of January 9th or the 16th. If you have not received your carts by Monday, January 23rd, please contact City Hall. **We will empty your new trash cart every week (just as we do now) and the new recycling cart EVERY OTHER WEEK starting the week of January 23rd (either on the 25th or the 26th depending upon your regular collection day).** (When we deliver the new carts, we'll provide you with a magnetic calendar to place on your refrigerator which shows collection dates along with other important collection information). Please have your trash and recycling cart to the curb (or roads' edge) by 7:00 am on your service day as always. **PLEASE MAKE SURE THAT THERE IS AT LEAST THREE FEET (3') OF “CLEAR SPACE” AROUND EACH CART SO THAT THE MECHANICAL ARMS CAN PROPERLY REACH AND GRASP THE CARTS. THIS INCLUDES CLEARANCE BETWEEN THE CARTS THEMSELVES, MAIL BOXES, AND ANY OTHER SUCH OBJECTS.**

Q: What can I do with my current trash receptacle and recycling bin that I have?

A: Residents are required to use the new trash & recycling carts for service beginning the week of January 23rd. Therefore, please feel free to keep and reuse the small recycling bin as you wish (they make great storage containers!) Your existing garbage cans (or any other containers WILL NOT BE PICKED UP once this new program begins). The City will provide large roll-off boxes (starting January 9, 2012 and lasting until January 31, 2012), in the parking area to the West (uphill) of City Hall to recycle your old trash cans and/or recycling bin if you choose to dispose of them.

Q: What size are the new automated carts?

A: The new middle-sized recycling cart has 65 gallons of capacity. It stands 39” tall, is 25” wide, and is 27” deep. (The floor space “footprint” of this cart is similar to your current recycling bin, so it should fit in the same area that you are currently using.) The new large size trash cart has 95 gallons of capacity. It stands 39” tall, is 29” wide, and is 33” deep. These carts are the property of Allied Waste and are to remain with the property and are not to be removed when the property changes hands.



Q: Do I have a choice as to the size and numbers of carts that I can use?

A: During the initial delivery period of January 9th through January 23rd, each resident will receive one (1) 95 gallon trash cart and one (1) 65 gallon recycling cart (NO EXCEPTIONS). We ask that everyone go through a thirty (30) day “trial” period with these carts. If at that end of that “trial” period (ends on Friday, February 24, 2012) you find that you can get by with a smaller trash cart we will change out your 95 gallon model for a smaller 65 gallon model trash cart. **IF YOU WANT TO SWITCH OUT YOUR 65 GALLON RECYCLING CART FOR A 95 GALLON RECYCLING CART, PLEASE CONTACT ALLIED WASTE (563) 332-0050. THE CITY WILL CHANGE OUT YOUR TRASH CART TO THE SMALLER 65 GALLON SIZE, FREE OF CHARGE, DURING AN “OPEN ENROLLMENT” PERIOD, (UNTIL MARCH 23, 2012). AFTER THAT TIME (MARCH 23, 2012) IF YOU DECIDE TO CHANGE OUT THE SIZE OF YOUR TRASH CART THERE WILL BE A \$10 PROCESSING FEE FOR THIS CHANGE OUT.** If you would like to have an additional trash and/or recycling cart please call Allied Waste and they will make the necessary arrangements with you.

Q: Are there any other changes to the recycling program?

A: Yes. The recycling collection program will be expanded to include the collection of **ALL** plastics (**#1 - #7**). (Currently only #1 - #2 plastics are collected.) This expansion of recyclable items should make it easier for you to recycle more items and thus decrease your garbage amount. It is said that 75% of all of your household garbage is recyclable. Please keep this in mind when throwing out your garbage using this new system. You will be getting a recycling information (item listing) sheet when the new carts are delivered.

Q: What happens if I can't fit everything into my cart?

A: In the very unlikely event that this may happen any garbage or recyclable materials **NOT** placed in the carts **WILL NOT BE PICKED UP.**

Q: Are there any other changes to the garbage collection program?

A: Yes!! The monthly and bi-annual large-item pick-ups and City-wide clean-up programs will be changing as well. Here's the schedule for 2012: **(Also please note these dates on the magnetic refrigerator schedule provided with your carts!!)**

- January 25th OR 26th (depending upon your pick-up day. The 2nd week of January each year)– One (1) Large item placed at curbside
- **NEW !!!** - April 14th (The 2nd Saturday in April every year) – **City-wide, Curbside total clean-up** (This event replaces the existing “Spring”, bi-annual, City-wide clean-up where you had to haul everything to the City’s wastewater treatment plant for disposal. Now place any and all (No Limit) of your large, bulky waste items ONLY (no regular garbage, appliances, tires, hazardous materials, construction debris, commercial business items, “e-waste” or yard wastes will be accepted), directly at the curb by 7:00 a.m. on this Saturday in April each year.
- July 11th OR 12th (depending upon your pick-up day. The 2nd week of July each year) – One (1) Large item placed at curbside
- October 13th (The 2nd Saturday in October every year) – City-wide total clean-up event **HELD AT THE CITY’S WASTEWATER TREATMENT PLANT. APPLIANCES AND TIRES ACCEPTED AT THIS EVENT.** On Saturday, October 13, 2012 between the hours of **8:00 a.m. and 4:00 p.m.**, the City will be sponsoring its regular City-wide cleanup day with **free disposal** for all residents. Any resident** may bring large, bulky waste items, appliances, and tires, **(no regular garbage, hazardous materials, construction debris, commercial business items, “e-waste” or yard wastes will be accepted)** to the city’s Waste Water Treatment Plant at 1800 Iowa Drive [located behind (**North**) of the Welcome Center on Iowa Drive] during the hours mentioned above. City public works employees will be present to verify residency and to assist with your disposal efforts. Please bring proof of residency, such as a driver’s license, city utility bill, etc.

**** Only LeClaire residents with proof of residency (no commercial businesses) whose City garbage accounts are paid in full may participate.**
- November 7th OR 8th (depending upon your pick-up day. The 2nd week of November each year) – One (1) Large item placed at curbside

Q: Anything else that I should know?

- A:** New magnetic, refrigerator calendars, with collection and other special dates noted on them, will be provided each year by Allied Waste to help remind you of these various disposal and recycling schedules.
- A:** If you should find your carts missing someday, one of two things may have happened:
- Your carts may have been stolen. Call City Hall immediately and let us know. **OR:**
 - You may not have paid your bill, in which case the carts were picked up by the City. Your garbage will not be picked up in this case until your bill is paid up in full. Contact City Hall with any questions.

THANK YOU FOR TAKING THE TIME AND EFFORT TO READ THROUGH THESE MATERIALS. THIS WILL BE A SIGNIFICANT CHANGE (AND MAJOR IMPROVEMENT!!) TO THE CITY’S GARBAGE COLLECTION SERVICE.

IF YOU HAVE ANY QUESTIONS WHATSOEVER NOW OR WHEN THE PROGRAM STARTS, PLEASE FEEL FREE TO CONTACT US AT ANY TIME!! THANKS AGAIN FOR YOUR PATIENCE AND PARTICIPTION IN THIS PROGRAM!!